

# ***Responding to new challenges in the provision of health services to asylum seekers in Victoria, Australia***

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# MonashHealth



**Australian Red Cross**

THE POWER OF HUMANITY

**medicare  
local**

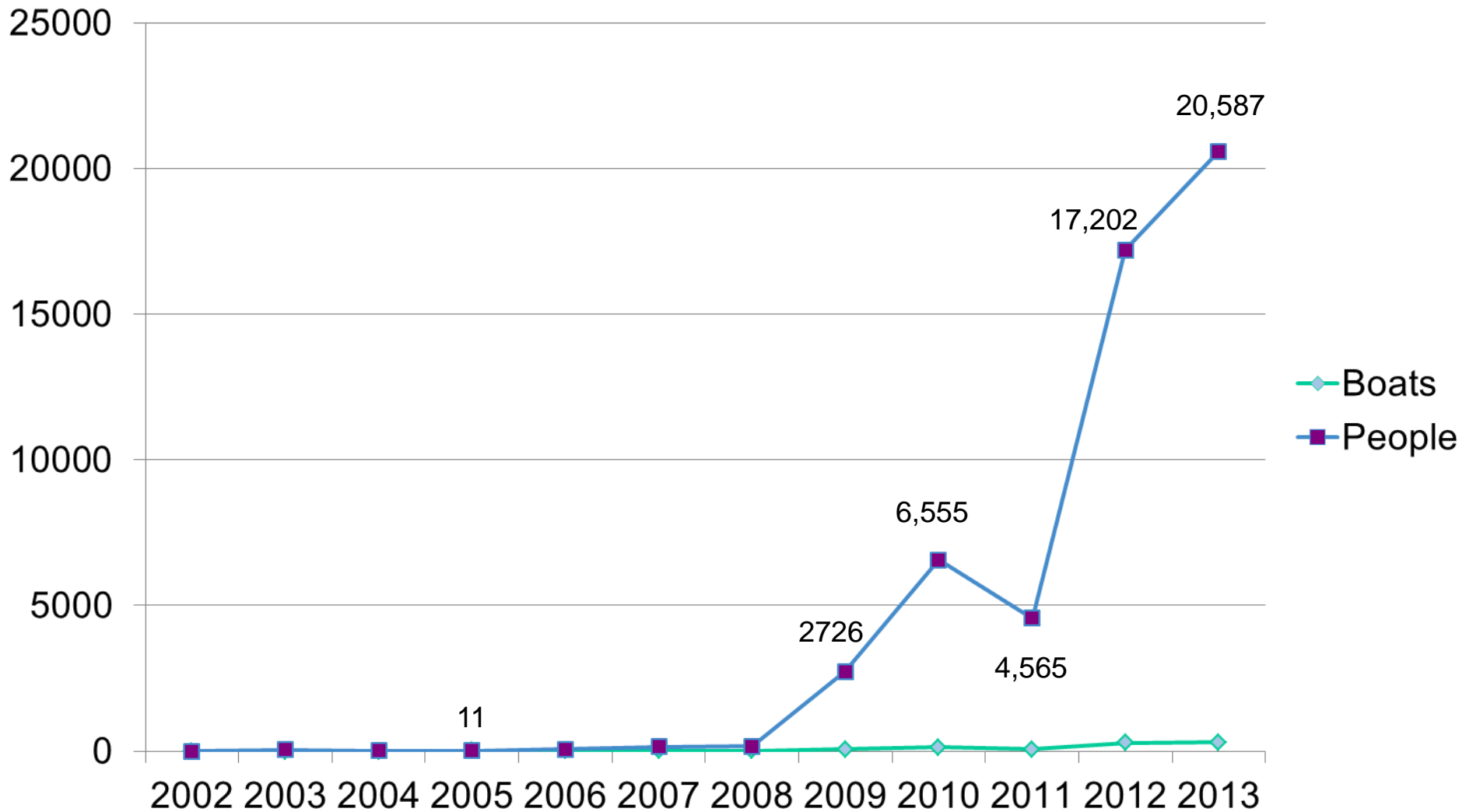


SOUTH EASTERN MELBOURNE

*Connecting health to meet local needs*

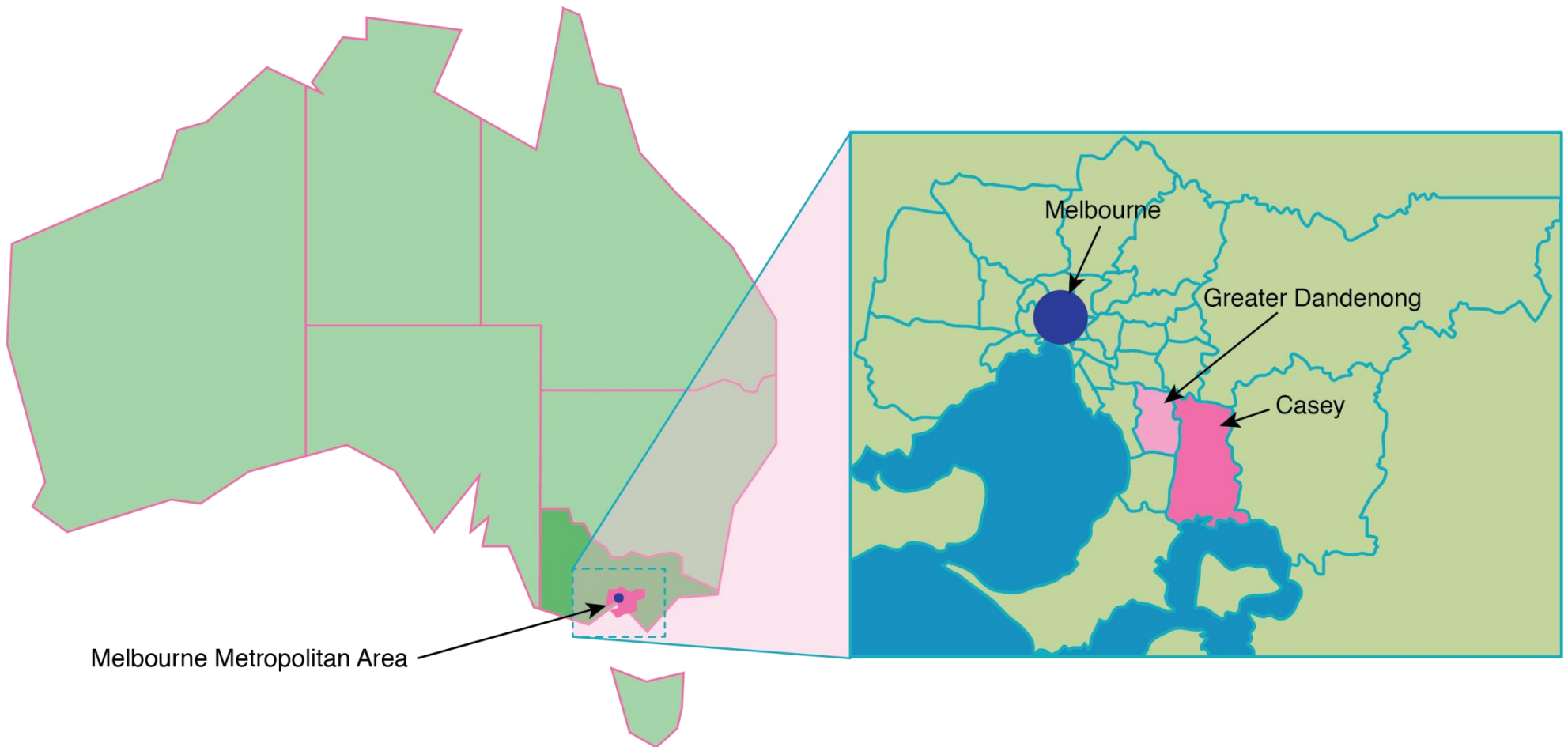
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# Boat arrivals in Australia



(Phillips & Spinks, 2013)

# South Eastern Melbourne, Victoria



**City of Greater Dandenong population: 146,000**

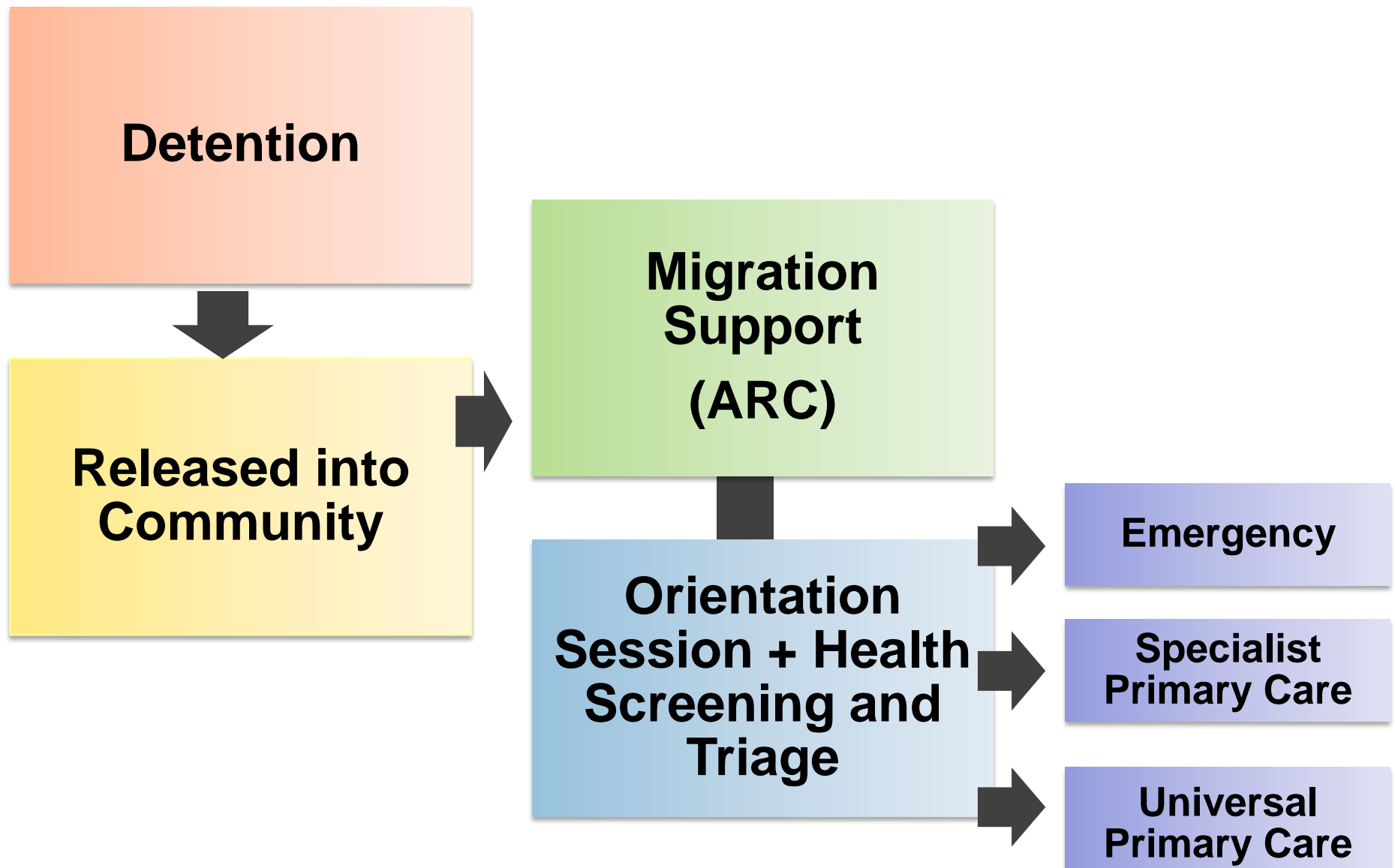
**City of Casey population: 270,000**

# Integrated Healthcare Pathway

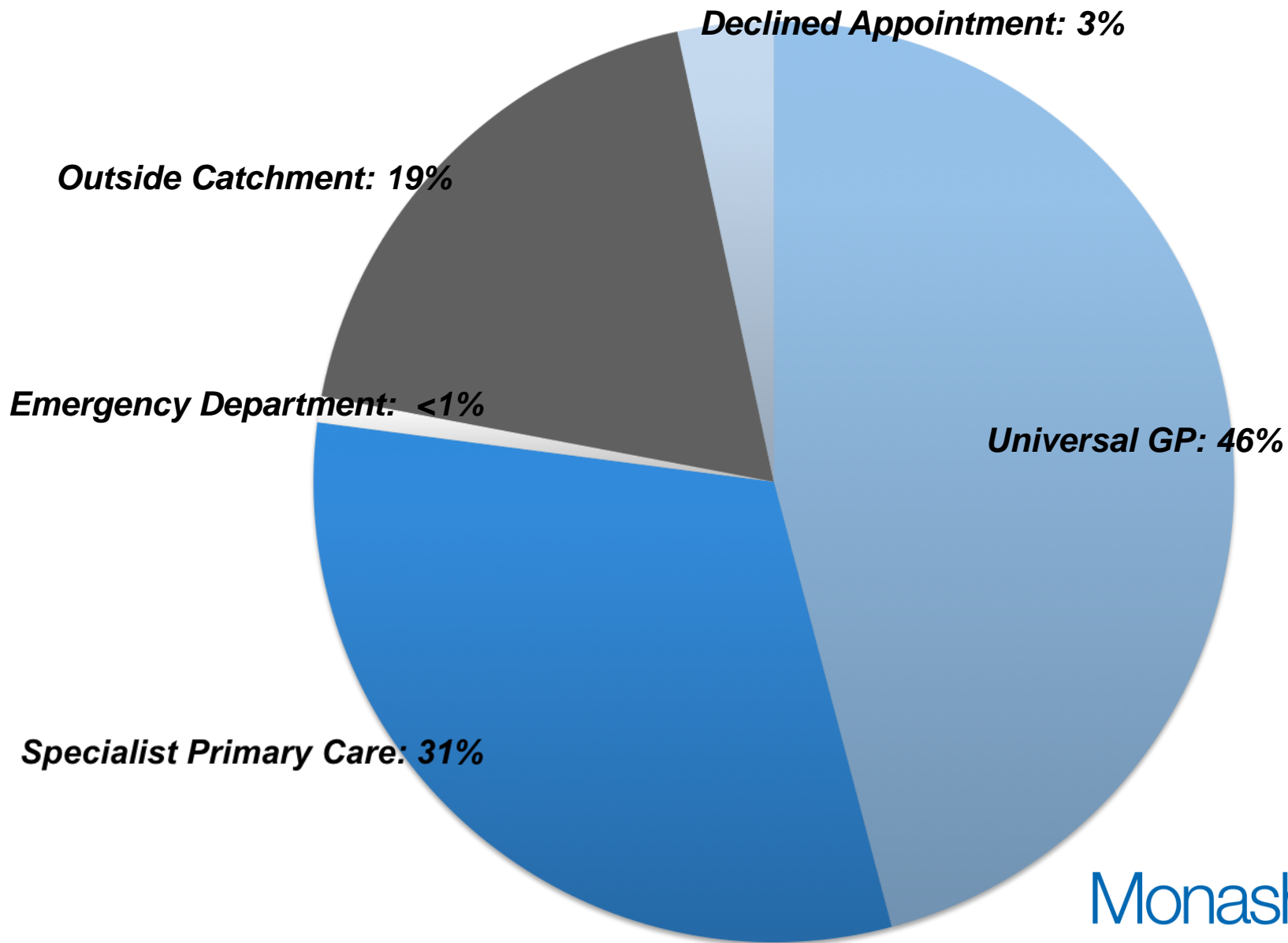
## ***Aim:***

*Develop and implement a sustainable integrated healthcare pathway that facilitates timely access to appropriate health services for all asylum seekers arriving in South Eastern Melbourne.*





# Results and Findings





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85% of asylum seekers requiring on going health care, successfully attended follow up health appointments within 2-3 weeks of arrival in Melbourne.

# Status and Conclusion

- The Integrated Health Care Pathway was effective in providing timely health screening, and successful linkage to health services and programs.
- Pilot findings supported continuation and expansion.
- Model replicated in other regions of Victoria.
- Model found to be both responsive and transferable.

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