



Addressing Post-Resettlement Needs in an Urban Setting

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What is Post-Resettlement?

Resettlement

- Local organizations are generally funded to provide intensive case management for 180 days
- This differs among agencies
- Many agencies are funded beyond 180 days, but generally not for case management.
- Services beyond 180 days generally are for employment services and immigration services

Examples of Post-Resettlement Issues

- Chronic Medical Issues
- Developmental Delays and Disabilities
- Child Protection Services
- Behavior Issues in School
- Home Ownership
- Financial Literacy
- Pregnancy



Why is Post-Resettlement Important in an Urban Setting?

- High concentrations of refugee populations
- Incoming Population
- Easier integration into the community means faster stabilization
- Stable refugee families means stable refugee communities
 - Churches, Monasteries, Mosques, Temples
 - Community Festivals
- Positive effects of refugee populations are evident more quickly
 - Home ownership
 - Business ownership



Community-Based Participatory Development

- Involving refugee leaders not only in the identification of problems, but in the identification of solutions
- Designing programs that most effectively address refugee needs from the refugee perspective
- Higher success and retention rates
- Feedback for re-evaluation



Hope Refugee Drop-In Center

- Client Driven Case Management
- Advocacy, Transportation, Language
- Secondary Migrants

Current Services

- 40%- Department of Social Services
- 50%-Medical

Additional Services: Mail reading, Education, Referrals



Evolution of the HRDC

- First year-Crisis response
- Increase in prevention
- Rise in Domestic Violence/Police Interaction
- Targeted Project
 - Lead
 - Education
 - Medical
- Changes in Language Law



Evolution of Methodology

- Staffing
 - Volunteer Heavy
 - New Communities came with new volunteers
 - Slowly added paid staff
 - Increased training of paid staff
 - Now we have a mix
- Client Contacts
 - In office only to home visits
 - Client identified only to educational workshops



Community Collaboration

- New partners means new energy
- Merging of expertise
- Ethnic-based Community Organizations
- Integrating refugee programming into mainstream service providers
- Wider community involvement and awareness
- Additional Opportunities for Clients
 - Daycare, Parenting, Urban Farming, IDA, Citizenship, Legal, Employment



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